

HOME SERVICES

APCS can visit you at home or we you can bring the computer in to us. We're here to make it easy on you. American PC offers home users many different services.

SCHEDULED MAINTENANCE PROGRAM (MONTHLY OR QUARTERLY):

We keep you running smoothly by staying ahead of the today's perils associated with computer and internet usage. Let us stay on top of the current threats and build a perimeter of defense for you and your family. Services provided during scheduled maintenance include:

- **Virus/trojan removal if necessary**
- **Adware/spyware removal**
- **Browser hijacker cleanup**
- **System performance "tweaking"**
- **Device driver updates**
- **Microsoft Windows Critical Updates maintenance**
- **Antivirus software maintenance including updates and system scans**
- **Hard Drive maintenance**
- **Verification of reliable backups**
- **Firewall recommendations and maintenance**

WIRELESS AND WIRED NETWORK INSTALLATION AND SERVICE:

Share your high speed/broadband internet connection, printers and other devices with multiple computers throughout your home. Work from your patio or any room in the house using your laptop and a wireless network. We can provide design, installation and maintenance services for a wired or wireless network in your home. Sit back and let us do the work.

VIRUS/TROJAN REMOVAL

Let us extract those pesky creatures that cause your computer to do all kinds of things you never intended it to do. Then we can provide antivirus software to help protect you from future infections.

ADWARE/SPYWARE REMOVAL

Spyware is comprised of small programs and cookies (not chocolate chip) that have downloaded themselves to your computer. These programs allow marketing companies to track your usage of the internet and thus sell that data for marketing purposes. Adware is also made up of small programs and cookies as well, only these guys' purpose is to make your computer an advertisement magnet. They actually cause your computer to go out on the internet and request advertisements. If you're experiencing numerous annoying popup advertisements, then you are

probably loaded up with adware and spyware. Once we clean up the mess we can set you up with free software to help you stay ahead of the battle.

BROWSER HIJACKER CLEANUP

Ever had your home page stolen or redirected to some unwanted internet site? If so, your browser has probably been hijacked. We can capture and remove the hijackers and restore your desired home page.

SYSTEM "TWEAKING"

Too many programs loading at startup can drain the lifeblood out of your computer. In some cases up to 128MB of memory is used before you get your hands on any of it. We can help you fine tune your computer's startup memory usage and gain back much of the pep that seems to be gone.

DRIVER UPDATES

Device drivers are small computer programs that allow the computer's motherboard and operating system to communicate with other components such as the video card, network card, modem, printer etc. Quite often, these drivers are updated to allow the device to perform better or to fix bugs in earlier drivers. We can help keep your device drivers up to date to help all of your computer's components function efficiently.

MICROSOFT WINDOWS CRITICAL UPDATES

Microsoft Windows is the most common operating for computers in the world. Maintenance of Microsoft Windows Critical Updates is essential in today's computing environment. As soon as a bug or security flaw is identified in Windows, you can be sure that some virus or trojan author is busily writing a bomb to drop on you or another unsuspecting computer user. Let us help keep your Windows updates current.

ANTIVIRUS SOFTWARE MAINTENANCE

Antivirus software requires routine updates just like the operating system does. Full system scans also help keep the threat down. We will help you keep your virus software up to date and effective against current threats.

HARD DRIVE MAINTENANCE

Hard drives need routine maintenance or housekeeping. Files become fragmented with the pieces being spread out all over the hard drive. File access time is greatly

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reduced. Routine hard disk defragmentation is a great way to keep your computer's performance high.

Backup solutions

American PC Solutions specializes in easy to use backup systems that provide reliability and complete drive restoration a reality for even the home user.

Backup verifications

One of the most frustrating and terrifying feelings is when one discovers that their trusty backup system has really been backing up nothing. This is usually discovered at a time when the backed up files are needed for restoration. During routine maintenance or anytime needed, we will verify that your current backup is indeed backing up usable files effectively.

INTERNET VULNERABILITY ASSESSMENTS

Let us check out your internet access or high speed internet access sharing for security vulnerabilities. Many people feel violated when they discover that their computer is literally hanging out in the wind on the internet for hackers and other mischievous individuals to gain access to. We can recommend and implement security tools like routers and firewalls that maintain your computer's performance while protecting you and your family from the outside world.

HARDWARE REPLACEMENT

We provide hardware replacement services for everything from modems to motherboards and all parts in between. We service desktop computers and laptops as well. Allow us to diagnose the problem and give you an estimate for repair. Our diagnostic fee is very reasonable and is waived if we do the repair.

WARRANTY SERVICES

We can help you get the most out of your computer's warranty. If you feel you are not getting what you need from your computer's manufacturer, let us assist with the process. Many times we can obtain the warranty parts directly from the manufacturer for you.

APCS offers many more services. Give us a call and see if our people can help your people.